Name in Block Letters	Dr. MONITA
Father's Name/Mother's Name	SH. VINOD MAGO
	Smt KAVITA MAGO
Department	PUCEIT, MOHALI
Current Designation & Grade Pay:	Assistant Professor -8000
Date of Place of Birth	03-10-1978 , CHANDIGARH
Sex	FEMALE
Marital Status	MARRIED
Nationality	INDIAN
Indicate whether belongs to SC/ST/OBC Category	NO
Address for correspondence (with Pincode)	H.NO 2554 PHASE 7 MOHALI PIN 160061
Permanent address (with Pincode)	H.HO. 237 SECTOR 15 A CHANDIGARH PIN 160015
Telephone No.	9781127195
Email	monita.mago@gmail.com

# Academic Qualifications (Matric till Post Graduation)

Examination	Name of the Board/University	Year of Passing	Percentage of Marks obtained	Division Class/G rade	Subject
Matric	C.B.S.E	1995	76.8 %	1st	English,SANSKRIT,work experience, Maths,Science, Social science, Phy-Edu
10+2	C.B.S.E	1997	86.2%	1st	COMMERCE
B.COM.	Panjab University Chandigarh	2000	64.14%	1 st	COMMERCE
M.COM	Panjab University	2002	73.96%	1st	COMMERCE

	Chandigarh				
MBA	PONDICHERRY UNIVERSITY,PUDU CHERRY	2011	62.33 %	1 st	FINANCE
JRF- NET(COMM ERCE)	UGC	2002		JRF	COMMERCE
UGC – NET(MANA GEMENT)	UGC	2012		NET	MANAGEMENT

#### Research Degrees (s)

Degree	Title	Date of Award	University
PhD	ASSET LIABILITY	JULY 21, ,2009	Panjab University
	MANAGEMENT		, ,
	PRACTICES OF		Chandigarh
	COMMERCIAL BANKS		_
	IN INDIA IN THE		
	FACULTY OF		
	BUSINESS		
	MANAGEMENT AND		
	COMMERCE		

Teaching Experience: PG cla	sses (in years)	15 YEARS	: UG classes (in years)	- 2 YEARS		
Research Experience excluding years spent in M.Phil./Ph.D (in years) 9 years						
Field of Specialization under the subject/Discipline						
(a)FINANCE	(b)MARKE	ETING				

## **Academic Staff College Orientation/Refresher Course Attended**

Name of the Course	Place	Duration	<b>Sponsoring Agency</b>

Summer School 1. ARPIT	SWAYAM	01.09.2019 TO 16.01.2020	AICTE APPROVED FDP
ONLINE Refresher Course IN MANAGEME NT( arp19- ap53)			Banasthali Vidyapith
2. Refresher	ASC, P.U.	30.8.2013 TO	UGC
Course	CHANDIGARH	19.09.2013	
3. Orientation	ASC, P.U.	03.05.2012 TO	UGC
Course	CHANDIGARH	30.5.2012	

Resear	Research Supervision			
i)	4 + 2 phdstudents			

#### (A) Published Papers in Journals

S.I	N. Title with page No	Journal	ISSN/ISBN No
1	AN ANALYSIS OF THE SERVICE QUALITY OFFERED BY COMMERCIAL BANKS TO ITS CUSTOMERS WITH SPECIAL REFERENCE TO THE BOTTOM AND MIDDLE OF THE PYRAMID POPULATION pp	INTERNATIONAL JOURNAL OF APPLIED SERVICES MARKETING PERSPECTIVES Sjif(2015)= 6.847	PRINT- 2279-0977 ONLINE 2279-90985

	2065-2074		
2	LIQUIDITY RISK MEASUREMENT AND MANAGEMENT IN INDIAN BANKS	INTERNATIONAL JOURNAL OF APPLIED FINANCIAL MANAGEMENT PERSPECTIVES Impact factor 5.81	PRINT 2279- 0896 ONLINE 2279-090X
	Total		

Training Courses, Teaching Learning Evaluation Technology Programmes, Faculty Development Programmes (not less than one week duration)

S. No.	Programme	Duration	Organised by
1.	Workshop (Seven days, RUSA Sponsored) on ''Research Through SPSS''		PGGC, Sector 46, Chandigarh

Invited Lectures and Chairmanships at national or international conference/seminar etc.

S. No.	Title of	Title of Conference/	Organized by	Whether
	Lecture/Academic	Seminar		International/
	Session			national
1	Financial Mgt. &	2 <sup>nd</sup> Spell Inservice	KV 3 BRD, AFS, Chd	NATIONAL
	Financial Markets	Course for PGT Commerce		
	Total			

#### Published Papers in Journals

S.N.	Title with page No	Journal	ISSN/ISBN No
1.	Banking Services Penetration: Evidence From State of Punjab	International Journal For Research in Engineering Application and Management ( ugc listed)	2454-9150
2.	Measuring the Financial Literacy level among working youth IN P unjab	Research Review International Journal of Multidisciplin ary(may 2018) ( ugc listed)	2455-3085
3.	What Determines the Financial Literacy :Evidence from Northern Indian	International Journal For Research in Engineering Application and Management may 2018) ( ugc listed)	2454-9150
4.	Financial Literacy : A Tool for Promoting Financial Inclusion	Remarking An Analisation (April 2019) (ugc listed)	2394-0344
5.	Identifying Key Quality Dimensions impacting customer satisfaction from banking services in Punjab	Asian Resonance (ugc listed) April 2019	0976-8602
		Solid state technology	
6.	Board Characteristics and firm performance of Loss Making Companies: An empirical evidence from india	(2020) (scopus)	0038-111X
7.	Impact of independent director,s role on effectiveness of corporategovernance and firm performance: a case study of tata group	Sambodhi(Dec ember 2020) (ugc listed)	2249-6661
8.	impact of financial literacy programs on financial planning of the participants	International journal business and emerging	

		markets(2020) , inderscience (scopus)	
9.	Development of a financial literacy model for individuals in India using structural equation modelling	International Journal of Business Innovation and Research (IJBIR), Vol. 25, No. 1, 2021	10.1504/IJBI R.2021.1150 14
10	Drofitability on the Dalationship between Roard Characteristics and Companies' Derformance: A Study of Indian Companies	Finance india	March 2023
11	Identifying the Gans between Participants' Expectations and Perceptions on Service Quality of Financial Literacy Programs in India	Finance india	Accepted fro publication in 2025

## Publications other than Journal (Chapters in Books)

S. No.	Title with page nos.	Book Title, editor & Published	ISSN/ISBN No.
	Chapter Published An Analysis of Trading Behaviour and Investor Psychology in Capital Region of Chandigarh pp 88-96	Global Business Strategies for Sustainability, Bharti Publications(2018) edited book	978-93- 86608-18-5
2.		Managment of financial ervices: creating value and sustainability, Bharti Publications (2018) edited book	978-93- 86608-22-2
	TOTAL		

INVITED LECTURES DELIVERED IN CONFERENCES / SEMINARS.

1 INTERNATIONAL  Skill development and innovations for sustainable economic growth :problems and challenges (February 9-10,2018)  INTERNATIONAL  INTERNATION	Organisi
1 INTERNATIONAL  Skill development and innovations for sustainable economic growth :problems and challenges (February 9-10,2018)  INTERNATIONAL  Preliminary effect of demonitisati on on plancial inclusion in business: convergence and integration  THE EMERGING ROLE OF FINANCIAL STRATEGIC LITERACY AFTER MAPPING FOR TALENT DEMONITISA TION IN INDIA: AN ASTRATEGY  INTERNATIONAL  RETENTION  INTERNATIONAL  SINANCIAL SERVICES FINANCIAL CREATING BUSINESS INCLUSION NALUE AND NI INDIA: AN FEBRUARY ASSESSMENT 23-24,2018  INTERNATIONAL  SINANCIAL LITERACU AS A STRATEGY	ng institute
1 INTERNATIONAL  Skill development and innovations for sustainable economic growth: problems and challenges (February 9-10, 2018)  INTERNATIONAL  INTERNATIO	s/
innovations for sustainable economic growth :problems and challenges (February 9-10,2018)  INTERNATIONAL  INTER	universit
innovations for sustainable economic growth :problems and challenges (February 9-10,2018)  INTERNATIONAL  INTER	У
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Digital revolution in business: convergence and integration  THE EMERGING ROLE OF FINANCIAL LITERACY AFTER DEMONITISA TION IN JANUARY INDIA 18-19,2018  FINANCIAL SERVICES CREATING BUSINESS VALUE AND SUSTAINABILITY ASSESSMENT 23-24,2018  INTERNATIONAL SUSTAINABILITY ASSESSMENT 23-24,2018  TO NO ON ON financial inclusion in clusion in india 27-28,2017  THE EMERGING ROLE OF FINANCIAL LITERACY AFTER DEMONITISA TION IN JANUARY INDIA 18-19,2018  FINANCIAL SERVICES FINANCIAL INCLUSION IN INDIA: AN FEBRUARY ASSESSMENT 23-24,2018	UBS,
Digital revolution in business: convergence and integration  THE EMERGING ROLE OF FINANCIAL LITERACY AFTER DEMONITISA TION IN JANUARY INDIA: AND SUSTAINABILITY  FINANCIAL SERVICES CREATING BUSINESS VALUE AND SUSTAINABILITY ASSESSMENT 23-24,2018  Digital revolution in business: convergence inclusion in September inclusion in September inclusion in September inclusion in September 27-28,2017  THE EMERGING ROLE OF FINANCIAL LITERACY AFTER DEMONITISA TION IN INDIA: INDIA	PANJAB
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		DISRUPTIVE	Penetration:		
		INNOVATIONS AND	Evidence		CBSA,
		SUSTAINABLE BUSINESS	From State of	MARCH 8,	LANDRA
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		INNOVATIONS AND	FINANCIA		CBSA,
		SUSTAINABLE BUSINESS		MARCH 8,	LANDRA
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# (i) Training Courses, Teaching Learning Evaluation Technology Programmes, Faculty Development Programmes (not less than one week duration)

S. No.	Programme	Duration	Organised by
ARPIT ONLINE Refresher Course IN MANAGEMENT(	SWAYAM	01.09.2019 TO 16.01.2020	AICTE APPROVED FDP
arp19-ap53)			Banasthali Vidyapith
TEACHING LEARNING CENTRE ,RAMANUJAN COLLEGE, UNIVERSITY OF DELHI	MANAGING ONLINE CLASSES AND CO CREATING moocs2.0	MAY 18-JUNE 03,2020	TEACHING LEARNING CENTRE ,RAMANUJAN COLLEGE, UNIVERSITY OF DELHI
Don Bosco College Central Library and IQAC, Itanagar, Arunachal Pradesh in association with Spoken Tutorial, IIT Bombay	"Moodle Learning Management System"	June 15-19, 2020	Don Bosco College Central Library and IQAC, Itanagar, Arunachal Pradesh in association with Spoken Tutorial, IIT Bombay
MAHARAJA AGRASEN UNIVERSITY, BADDI	RESEARCH METHODOLOGY AND STATISTICAL ANALYSIS	JULY 3-9,2017	MAHARAJA AGRASEN UNIVERSITY, BADDI